

Privacy Statement

1. When you engage with WCBS, you trust us with Personal Information about yourself, including Special Personal Information relating to your health and sex life and where relevant, your child. We are committed to protecting your right to privacy.
2. The purpose of this Privacy Statement is to set out how we collect, use, share and otherwise process your Personal Information, in line with the Protection of Personal Information Act, 4 of 2013 (“POPI”). Defined terms such as “Personal Information”, “Process” and “Special Personal Information” have the meanings given to them in POPI.
3. You have the right to object to the processing of your Personal Information and any information that you provide is entirely voluntary. However, it is important to note that WCBS requires your consent to process your Personal Information in order for you to donate blood. If you do not consent and accept these terms and conditions, you will not be able to donate blood.
4. WCBS will keep your Personal Information strictly confidential and will ensure that it takes appropriate reasonable technical and organisational measures to keep your Personal Information safe, secure and protected from unauthorised access.
5. If you are giving consent for WCBS to process Personal Information of a person under the age of 18 (a minor) you confirm and warrant that you are the legal guardian of such minor and that you have the legal authority to give your consent on their behalf. ****
6. You agree that WCBS may process your Personal Information for the following purposes:
 - 6.1 To verify the accuracy, correctness, completeness of any information provided (or not) to WCBS in the course of the blood donation process and when completing the Donor Questionnaire;
 - 6.2 To examine and test any blood that you donate, including testing for diseases and medical conditions such as HIV and testing your blood type;
 - 6.3 To contact you and provide counselling if you test positive for HIV or another medical condition in accordance with applicable health legislation;
 - 6.4 For maintaining traceability of donations during collection, processing, testing and the administration of blood to patients;
 - 6.5 To contact you where you have specifically consented to receiving notifications and marketing information about WCBS’s blood drives, promotions, news or updates relating WCBS;
 - 6.6 To administer, update and customise our blood donation drives.
 - 6.7 To conduct market, statistical, demographic and academic research, (in terms of which any Personal Information has been deidentified and anonymised).
7. We will ensure that any third party with whom we share your Personal Information agrees to treat your information with the same level of protection as we are obliged to. If a third party asks WCBS for any of your Personal Information, we will share it with them only if you have already given your consent for the disclosure of this information to that third party; or we have a legal or contractual duty to give the information to that third party.
8. Your Personal Information may be shared with third parties such as our phlebotomists, academics, laboratory officers and researchers. We ensure that the third parties will keep your Personal Information confidential and all data will be made anonymous to the extent possible and where appropriate. No Personal Information will be made available to a third party unless that third party has agreed to abide by strict confidentiality and security protocols that we require. If we publish the results of any research, you will not be identified by name. If we want to share your Personal Information for any other reason, we will do so only with your permission.
9. If you have consented to receiving marketing communications from us where specified in the Consent Form, you agree that WCBS may keep you updated about any offers and new products that are made available from time to time. WCBS and contracted third-party service providers may communicate with you about these. Please let WCBS know if you do not wish to receive any marketing material by contacting us using the opt-out details provided.
10. You have the right to enquire about what Personal Information of yours WCBS holds, and obtain it free of charge. We will take all reasonable steps to confirm your identity before providing details of your Personal Information.
11. You agree that WCBS may retain your Personal Information for as long as we may require it (for example to comply with statutory retention periods) until you ask us to delete or destroy it. You have the right to ask us to update, correct or delete your Personal Information, unless the law requires us to keep it. Where we cannot delete your Personal Information, we will take all practical steps to de-identify it.
12. WCBS may change this Privacy Statement at any time. The current version is available on <https://WCBS.org.za/>.
13. If you believe that WCBS has used your Personal Information contrary to this Privacy Statement, you have the right to lodge a complaint with the Information Regulator, under POPI, but we encourage you to first follow our internal complaints process to resolve the complaint. Please contact our Information Officer at PAIA@wcbs.org.za if you have any questions about how we process your Personal Information or if you have a complaint.
14. Contact details for the Information Regulator: The Information Regulator (South Africa) | SALU Building | 316 Thabo Sehume Street | Pretoria Tel: 012 406 4818 | Fax: 086 500 3351 | inforeg@justice.gov.za

When you sign this Consent Form, you confirm that you have read and understood the Privacy Statement and you consent and agree to be bound to the terms and conditions of this Privacy Statement.

SIGNED at on20.....

_____ Signature _____ Full Name

****If consenting on behalf of a minor please provide:

Name of minor: _____ ID number: _____

Relationship to minor: _____